***SUBHASHINI DONTHI***

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Visa Status: Green Card

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| Senior Quality Assurance Analyst with over 8 years of experience in both manual and automated testing process with automation tools in Insurance and Healthcare organizations. High energy, driven, organized and results-oriented team player recognized for outstanding performance. Combines passion for technology and learning new business processes with commitment to positively contributing towards an organization’s goals. |

**Technical Skills**

*Languages :*C++, VB, C#, Java, Java Script, XML

*Testing Tools :*ALM11/Quality Center10.0, QTP11, FIT, TFS, Selenium IDE, Selenium web Driver

*Database :*Oracle,Microsoft SQL Server,DB2, MS Access

*Operating Systems:*Windows XP/ 2000, Windows 7

*Others*: HTML, SOAP UI, Excel, Word, Power Point

*Methodology* : Agile/Scrum, Waterfall,Hybrid

*Browser* : Internet Explorer, Netscape Navigator, Fire Fox, Chrome

**Professional Experience**

**Progressive Insurance, Cleveland, OH**

***Project: Rate Revision Product Delivery* Sep 2013 – Present**

***Title: Senior Quality Assurance Analyst***

This project deals with two major components of 8.28. Our goal of these enhancements is to offer more competitive rates to preferred customers and improve accuracy. To name few enhancements we are working: Deductible Savings Bank, Renewal Pricing, and Preferred Commission Profile.

· Utilize ALM 11.0 (Quality Center) to build and maintain Test plans, Test Lab,Test resource,

Defects& Dashboard.

· Extensively used SharePoint for Defect tracking and as a central repository for maintaining the

test documents.

· Automated Scripts by QTP11.0test area wise which includes both GUI& Headless testing.

· Migrated automated QTP 11.0 test scripts to Selenium IDE & Selenium Web Driver.

· Performed Web services testing through SOAP UI.

· Extensive experience in Unit, System, Regression and Data Validation testing.

· Utilize Visual Studio to design, write and execute FIT (Framework Integrated Tests) fixtures.

· Use TFS (Team Foundation Server) to check-in, check-out, debug and build Test plans.

· Assisted Product Delivery IT Manager’s in recruiting by preparing the questionnaire for interview

and successfully conducted the interviews.

· I have successfully mentored both Progressive Employee and contractors

***Project: Oracle R12 Upgrade* May 2013 – Aug 2013**

***Title: Senior Quality Assurance Analyst***

R12 Upgrade is being executed to bring Oracle E-Business Suite application to Release 12 and to maintainthe level of support required by Oracle in order to continue to receive timely support, security & applicationpatches so that we can maintain the integrity of the application suite.

· Point QA on verifying the Claims payments project.

· With strong Claims knowledge and understanding of the interaction with Oracle(Accounts Payable Module), I was requested to assist the Oracle R12 team with their testing.

***Project: Claims Payments Phase III* Mar 2011 – Apr 2013**

***Title: Senior Quality Assurance Analyst***

The Claims payments 3 (CP3) was the third project within the Claim payments program, In this project thepayments made to Non network body shops and other parties attached to the claim were automated. Alsoenhancements were done to Automated Medical Payments.

· Point QA on verifying the Medical payment enhancement project.

· Automated WCF (Windows Communication Framework) services through FIT (Framework for

Integrated Tests) tool. Written and executed both ‘FIT Test’ & ‘FIT Fixtures’.

· Automated Scripts by QTP 10.0 (Quick Test Professional) functional area wise (which includes

database validation) & smoke tests.

· Working knowledge with QC 10.0 (Quality Center) on Folder structuring, Test plans and Test Lab,

Test resource & Defects.

· Mentored and on-boarded several members on the team for both Manual and Automation.

· Worked on FinOps and DMG systems along with Claims during the project.

· Played a Lead role on one of the release testing.

***Project: Medical Payments* Jun 2008 – Feb 2011**

***Title: Quality Assurance Analyst***

This Medical Payments project was the second project within the Claims payments program. The paymentsmade to Provider which are initiated in Mitchell’s Decision Point were fully automated.

· Verified End to End scenarios, which meant starting from MDP and going all the way till DMG

· Automated Scripts by (QTP 10.0 – Quick Test Professional) Story cards wise and also functional

area wise (which includes database validation) & smoke tests.

· Rigorous testing of the 20+ newly added batch jobs for Medical payments

· Point QA on verification of Lodestar Balancing.

· Reviewed peers test cases with given valid inputs

· Was the newest member on the team and ended up becoming the QA SME(Subject matter expert)

for the project.

**McKesson Healthcare, MA Aug 2006– May2008**

***Project: CERME***

***Title: Quality Assurance Analyst***

**McKesson Health Solutions**, a business unit of McKesson Corporation, the world’ leading healthcare services and largest provider of clinical decision support solutions. **CERME** is a browser based application,which can be used and customized by other healthcare organizations. I involved in testing bothAdministration and User modules of CERME. And I also tested the tools developed by developers, whichare useful in integrating other healthcare applications.

· Design and Executed Test Plans and Test Cases using the Test Director.

· Performed GUI, Functional, System-Integration and Regression testing.

· Responsible in providing regular test reports to the management

· Used SQL to perform data integrity test.

· Used Test Director for enhancement requests, assign work activities, and assess the real status of

Project throughout the life cycle.

**Defence Electronics Research Laboratory, India Sep 2004 – Apr 2006**

***Project: SAMYUKTA***

***Title: Quality Tester***

**SAMYUKTA** is an integrated Electronic Warfare (EW) system developed for INDIAN ARMY. An idealintegrated EW system consists of Recognize posts, Direction finding posts, Monitoring posts, Jammer postsand one control center to coordinate all the above-mentioned entities. The role of a control center is dual, tocoordinate the tactical activities pertaining to electronic warfare and also obtain the information from theseentities to analyse and plan for their future activities.

· Participated and helped to develop Test Plans & Test cases by analyzing business, system, and

functional requirements and maintain Quality Control

· Performed GUI, Functional, Integration testing.

· Writing and executing test cases after reviewing the requirements and technical specifications on all

phases of SDLC.

· Interacted with Business Analysts, Developers and QA Team members in different defect raising

situations.

**Survey of India, India Aug 2003 – Aug 2004**

***Project: Digital Mapping Tools***

***Title: Quality Tester***

This project is related to Topological surveys to produce topological maps this is done on different scalessuch as 1:25,000; 1:50,000 and 1:250,000. On the basis of Nature a Map is categorized into different colors.Depending upon the color on the map, the entire map is divided into different originals (or) layer's, viz.,Black, Blue, Green, red, name, border, contour and grid. In order to maintain accuracy of the map, differentlayers are digitized and plotted. The data after digitization is stored in National Topographic Data base.

· Participated and helped to develop test cases by analyzing business, system, and functionalrequirements and maintain Quality Control

· Interacted with Business Analysts, Developers and QA Team members in different defect raisingsituations.

· Verified back end testing using SQL Queries to check successful transactions.

· Created a Test Standards Document and Maintained.

***Education***

Master’s Degree (Computer Science) in 2002.

Bachelor’s Degree (Computer Science) in 2000.

***Professional Achievement***

Awarded by **Survey of India** for outstanding performance in execution of the project.